



IBM MAXIMO *ANNUAL SUPPORT PLAN*

PROTECTING YOUR CRITICAL ASSETS

HIGHLIGHTS

JFC & Associates is an innovator and world leader in integrating IBM Maximo Asset Management system technologies and Enterprise Asset Management (EAM) best practices and processes.

JFC offers IBM Maximo Support and Service Level Agreements. Our support service plans include:

- Annual Program
- Online Ticketing System
- 24 / 7 / 365 Availability
- Level 1 and Level 2 SLA
- Phone Response from USA
- Guaranteed Support Response Times

WHAT JFC DELIVERS

JFC HELPS **EXECUTIVES** DEVELOP EFFECTIVE ENTERPRISE ASSET MANAGEMENT POLICIES

JFC HELPS **MID-LEVEL MANAGERS** TAME ENTERPRISE ASSET MANAGEMENT COMPLEXITY

JFC HELPS **EMPLOYEES** DO A BETTER JOB

JFC & ASSOCIATES IS AN ADVANCED IBM BUSINESS PARTNER



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ABOUT JFC & ASSOCIATES

JFC is an innovator and world leader in integrating IBM Maximo Asset Management, Internet of Things (IoT) technology, and Enterprise Asset Management (EAM) best practices and business processes. JFC is market focused and able to tailor solutions by executing on industry-specific business drivers.

Our analytical approach to problem solving helps identify areas of your business to increase transparency and insight into asset and reliability data for better informed decisions.

A TOP-PERFORMING TEAM



**BEST OVERALL ASSET
PERFORMANCE PROGRAM**

MAXIMOWORLD AWARDS

*" WE HELP PROTECT
YOUR CRITICAL ASSETS."*

/ JOHN CONNELL, CEO /

MARKETS SERVED

JFC HAS A LONG HISTORY OF SUCCESS WITH IBM MAXIMO SPECIALIZED SOLUTIONS FOR ASSET-INTENSIVE INDUSTRIES



PUBLIC
INFRASTRUCTURE



TRANSIT



ENERGY



MARINE



FACILITIES



INDUSTRY

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